



# SARA AL AGHBAR

## INDUSTRIAL ENGINEERING

### CONTACT



647-936-0144



sara.alaghabar@gmail.com



180 Fairview Mall Dr.  
Toronto, ON M5B 0A3

### Relevant Courses

- Introduction to Data Science and Analytics
- Operations Research
- Systems Modeling & Simulation
- Experimental Design & Quality Assurance
- Project Management
- Information Systems
- Reliability and Decision Analysis

### Skills & Abilities

- Problem Solving
- Attention to Detail
- Communication (Oral/Written)
- Interpersonal Relations
- Time Management
- Organizational Efficiency

### Languages

- English (Fluent)
- Arabic (Fluent)

### PROFESSIONAL PROFILE

Highly energetic Industrial Engineering student seeking to gain valuable experience within the industrial engineering field. Utilize strong analytical skills to develop techniques to improve processes. Committed to professional development with a passion to learn all facets of the industrial engineering trade to provide high quality service.

### ACADEMIC QUALIFICATIONS

**BACHELORS OF INDUSTRIAL ENGINEERING** **SEP 2016 - APR 2021**  
Ryerson University | Toronto, Ontario

**ADVANCED GRADE 12** **SEP 2015 - JUN 2016**  
McDonald International Academy | Toronto, Ontario

- Overall GPA: 3.5

**INTERNATIONAL BACCALAUREATE** **SEP 2011- JUN 2015**  
The Ahliyyah School for Girls (CMS) | Amman, Jordan

- Overall GPA: 3.4

### RELEVANT ACADEMIC PROJECTS

**GRADUATION PROJECT** **APR 2021**  
Worked in-cooperation with Coltene SciCan Ltd.

- Analyzed equipment returned to determine the equipment that demonstrates a significant percentage of returns, and accordingly examine the root causes, to minimize the percentage of customer returns.
- Examined the time taken to handle returns, by assessing the process's efficiency through the use of control charts, as well as determining bottlenecks and eliminating non-value added steps.
- Enhanced the spare parts workshop design from an ergonomics perspective through the use of 4D WATBACK, R.U.L.A. assessment and 5S methodology to increase efficiency and productivity.

**INFORMATION SYSTEMS** **DEC 2020**

- Created a set of Unified Model Language (UML) diagrams for an inventory management system to visually illustrate connections between different organizational departments.
- Set up a Microsoft Access Database to create forms, queries and reports to answer projected questions from senior management.

**ARENA SOFTWARE QUEUING SYSTEM** **APR 2019**

- Performed a detailed verification and validation analysis of Chipotle's queuing system using an Arena Software, to minimize que lengths resulting in improved waiting times.

**DRUG PRODUCTION ANALYSIS** **DEC 2019**

- Analyzed the contributing factors that impact drug production in a pharmaceutical company applying statistical techniques including the DMAIC approach, hypothesis testing, ANOVA and control charts to increase productivity.



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### Extracurricular Activities

**Model United Nations Delegate**  
Amman, Jordan  
2013-2015

**Basketball Player**  
Al Riyadhhi Sport Club  
Amman, Jordan  
2011-2015

**Case Competition Member**  
L'OREAL Supply Challenge  
Toronto, Ontario  
2019

### Certifications

**Six Sigma Green Belt**  
Present

**Six Sigma Yellow Belt**  
October 2020

### Traits & Attributes

- Friendly & Approachable
- Positive Attitude
- Energetic
- Ambitious
- Hard Work Ethic
- Punctual & Reliable

### Professional Development

**SAP Workshop**  
2021

### RELATED COMPETENCIES

- Technically inclined with computer proficiency in Microsoft Office (Excel and Access) as well as the use of statistical analysis tools.
- Collaborative team player with extensive experience working on numerous projects by coordinating with colleagues.
- Possess strong problem-solving skills with experience in handling difficult situations tactfully and professionally.
- Present excellent time-management skills to manage multiple priorities, ensuring to maintain commitments while meeting deadlines.

### EMPLOYMENT EXPERIENCE

#### JUNIOR QUALITY ENGINEER

**JUN 2021 –PRESENT**

SciCan Ltd. | Toronto, Ontario, [www.scican.com](http://www.scican.com)

SciCan provides a complete range of infection control solutions for dentists,

- Generate production quality reports, investigate root cause for the failure and determine necessary corrective actions.
- Assess materials rejected from the production line, prepare material rejection reports (MRR's), and accordingly work with vendors on the disposition of the MRR's.
- Perform in process and final inspections of finished products.
- Perform quality system internal audits, if needed.

#### PRODUCTION ASSISTANT

**MAR 2020 - JUN 2021**

SciCan Ltd. | Toronto, Ontario, [www.scican.com](http://www.scican.com)

SciCan provides a complete range of infection control solutions for dentists, ophthalmologists and medical clinics in dozens of countries around the world.

- Utilized strong organizational skills and attention to detail while producing and closing customer orders by packaging and labelling spare parts.
- Performed critical and analytical thinking by examining the Bill of Materials (BOM) for spare parts based on their item number.

#### QUALITY ASSURANCE ASSISTANT

**DEC 2019 – JAN 2020**

Hikma Pharmaceuticals PLC | Jordan, [www.Hikma.com](http://www.Hikma.com)

The multinational, largest regional pharmaceutical company, based in London and manufactures pharmaceutical products, with \$2.2B revenues globally

- Supported with sampling and releasing of incoming raw materials.
- Assisted in handling, investigating, and trending received complaints.
- Performed Acceptance sampling as per military standards for finished products prior to release.

### COMMUNITY INVOLVEMENT

#### PROMISE WELFARE JUNIOR VOLUNTEER

**JUN 2014 - AUG 2014**

Promise Welfare Society | Amman, Jordan

- Provided relief and aid to refugees and poor families by thousands of food and clothes parcels.
- Was responsible for serving daily lunches to hundreds of poor women and children.